

# Annual Transit Service Plan And Budget FY 2014/2015

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### **Introduction & Overview**

The Butte County Association of Governments (BCAG) is formed by a Joint Powers Agreement (JPA) between the County of Butte and the incorporated cities of Chico, Gridley, Biggs, Oroville and the Town of Paradise. BCAG is the state designated Regional Transportation Planning Agency (RTPA) and the federally designated Metropolitan Planning Organization for Butte County.

In addition, BCAG's JPA gives responsibility to BCAG for the administration and operation of the region's consolidated public transit service. The BCAG Board of Directors is the policy making authority for transit decisions. The consolidation of the region's transit systems was the result of a multi-year planning effort by the cities, town, county and BCAG staff. Butte Regional Transit or *B-Line* provides fixed route and Paratransit services to the cities, town and the county. B-Line service began in July 2005.

The BCAG Board of Directors is responsible for all policy decisions under the authority of BCAG, as the Policy Board for Butte Regional Transit. Transit policy decisions require a super majority vote of the Board, seven (7) of the ten (10) Board members. The Policy Board reviews and makes decisions based upon the recommendations presented by the Transit Administrative Oversight Committee and BCAG staff.

# Purpose of Annual Transit Service Plan and Budget

BCAG is required to annually prepare a transit service plan and budget for Butte Regional Transit as per the JPA. The purpose of this Plan and Budget is to describe the transit services to be provided for the upcoming 2014/15 fiscal year. In addition, operating and capital expenses are identified with available funding sources. The transit service plan and budget also describes the committees involved and established to provide valuable input and oversight on transit related matters.

# **Transit Administrative Oversight Committee**

The Transit Administrative Oversight Committee was established as a result of the transit consolidation. This committee includes administrative and other staff representatives from the county, cities, town and BCAG. This Committee meets as necessary to review and provide guidance concerning the B-Line transit service. The Committee also provides recommendations to the BCAG Board of Directors on the Annual Transit Service Plan and Budget and other transit issues that may arise during the year that are not included in the Plan. All transit policy issues, transit service and operating matters are reviewed with this Committee prior to a recommendation being made to the BCAG Board of Directors.

### **Social Services Transportation Advisory Council**

The BCAG Social Services Transportation Advisory Council (SSTAC) was established under the requirements of the Transportation Development Act (TDA) with representatives established by statute. The SSTAC serves as an advisory committee to BCAG staff and the Policy Board on all transit issues. In particular, the SSTAC meets on an as needed basis during the year to provide input during the Unmet Transit Needs process.

# Highlights and Accomplishments for 2013/14

Fiscal Year 2013/14 was another eventful year for Butte Regional Transit. Following are some of the accomplishments for the year:

- The documents were completed and submitted to FTA for the \$18 million State of Good Repair Program grant. The grant is to help construct the new Maintenance and Operations Facility.
- The environmental documents to acquire the land for the future Maintenance & Operations Facility were completed and submitted to FTA. Land acquisition is expected to be completed by the end of the fiscal year.
- BCAG received 14 new Paratransit vans for the Paratransit service.
- Production documents completed for six (6) new Gillig fixed route buses. Expected delivery to be completed by the end of the year.
- BCAG initiated an ADA Bus Stop Compliance plan to review all current bus stops and shelters to evaluate ADA compliance, and to develop a priority list for future improvements.
- BCAG initiated a Transit Service & Bike Path plan to review B-Line's service and to evaluate the Bike paths with Transit.
- Implementation of the HelpCentral.org/211 mobility management website (5316 JARC funded).
- BCAG surplus the three Trolleys during the 2013/14 FY through an auction.

### Goals for 2014/15

- BCAG continuation of the Transit Service & Bike Path plan to review B-Line's service for improve service efficiencies and to evaluate the Bike paths with Transit.
- Begin construction of the Maintenance & Operations Facility by October.
- Complete the bus stop ADA compliance plan and start implementation of bus stop improvements.
- Apply for three (3) new fixed routes buses.
- Upgrade the current radio communication system for the Dispatch office, Revenue vehicles, & Support vehicles by the end of the FY.
- Evaluate future funding options for funding Butte Regional Transit, such as off the top of TDA or other equitable funding formulas.
- Change and implement policy changes for the B-Line service and to continue to evaluate current policies.
- Evaluate future funding needs for bus replacement and present a plan to the TAOC and BCAG Board of Directors.
- Evaluate a 'pilot' program for an Express Route from Chico to Sacramento
- Look at viability of combining fixed route and Paratransit farebox recovery ratios.

# **Funding**

B-Line services are funded through a variety of sources. Farebox revenue accounts for approximately 10% of operating costs in rural areas and 20% in urban areas, as required by law. Federal Transit Administration (FTA) Section 5307 contributes up to 50% funding of fixed route operating costs in the Chico urbanized area. FTA Section 5311 funds are

available for funding a smaller portion of the rural fixed route service. The remainder of B-Line services is funded by the cities, town and county from their apportioned TDA and STA funds based on a funding formula outlined in BCAG's JPA.

### **Fixed Assets**

#### **EQUIPMENT**

The useful life of a large transit bus is 12 years. B-Line received four (4) 40-foot Low Floor Clean Diesel Transit buses through the American Recovery and Reinvestment Act funds in 2011, placed an order for six (6) new 40-Foot Low Floor Clean Diesel buses, will be ordering three (3) new 40-Foot Low Floor Clean Diesel buses during the 2014/15 FY.

One major issue that BCAG will need to address during the 2014/15 fiscal year is the future funding of capital replacement of buses, specifically fixed route buses.

Paratransit vans have historically been purchased using the FTA 5310 program, and funding under this program appears to be sufficient for the time being. During the FY 2013/14, B-Line received fourteen (14) new Paratransit vans.

Since the consolidation of the B-Line in 2005, fixed route buses have been purchased using CMAQ funding. CMAQ funds were used as opposed to LTF to minimize the contribution to the Capital Reserve Account using LTF funds by the Cities, Town and County. However, CMAQ funds are not a stable funding source in that they are competitive and the Cities, Town and County compete for these funds as well.

The need to put a stable funding source in place is necessary to maintain the needed number of buses serving the current B-Line fixed route system, and future system needs.

During the 2014/15 FY BCAG will work with City, Town and County staff to evaluate funding source for future capital replacement of B-Line buses.

#### SHELTERS

The 2014/15 budget continues to benefit from the current contract with Stott Outdoor Advertising. Since the introduction of this agreement, Stott has installed 50 new bus stop shelters (which include trash and recycling receptacles) countywide, as well as updating and maintaining current assets.

During the 2013/14 fiscal year, BCAG also initiated a comprehensive review of all current stops, both sheltered and non-sheltered, for ADA compliance. The firm of Disabilities Access Consultants (DAC) was retained to evaluate the five-hundred plus bus stop locations throughout the county to evaluate ADA compliance. During the 2012/13 FY & 2013/14 FY, five-hundred and fifty locations were evaluated.

DAC will develop a computer based program of the bus stop inventory which will identify need compliance improvement, and recommended priorities.

### FY 2014/15 Proposed B-Line Budget

The total funding requirements for transit operations is \$9,838,155. This figure represents a \$508,374 (5.45%) increase in total operating requirements over the 2013/14 Final budget. The major differences from the 2014/15 Budget are:

- 1. An increase of \$283,865 in purchased transportation services per the contract with Veolia; the Veolia contract has also been reduced by \$168,000 to reflect the removal of the property rental from their contract.
- Capital reserve allocation was decreased by \$140,084 to offset the new line item for a BRT Ops Facility lease that is necessary for the New Market Tax Credit plan.
- 3. An increase of \$72,000 for Support Services; budgeted costs to transit have not increased significantly since FY 08/09.
- 4. An increase of printing of \$50,000. Transit fares will change in the next fiscal year, thus new brochures will be needed. This increase is offset by the \$10,400 decrease in Bus Stop Signage due to change of brochure category.
- 5. An increase in the Chico Transit Center staffing of \$35,000. The City of Chico will no longer pay a portion of their salaries.
- 6. An increase of \$25,000 for ADA Certification. This has been subsidized by BCAG since brought in house. Costs for prior ADA-Ride were as high as \$68,000.
- 7. A net increase of \$18,000 for vehicle and non-vehicle maintenance as an aging fleet continues to put pressure on the cost of repairs.
- 8. An increase of \$11,000 for Oroville Transit Center for increasing maintenance and security at that location.

The following tables outline the proposed 2014/15 B-Line budget in relation to the final 2013/14 B-Line budget.

					DGET			
			FY 2012/13		FY 2013/14	FY 2014/15		
		Г	ACTUAL		APPROVED	DRAFT		
			COST		BUDGET	BUDGET	_	fforonco
			CO31		BODGET	BODGET	Di	fference
	OP	ERAT	ING BUDG	ЭE	Т			
OPER	ATING EXPENSES							
ADI	MINISTRATION							
C	Communications	\$	-	\$	4,000	\$ -	\$	(4,000
F	rinting		14,378		10,000	60,000		50,000
T	ransportation and Travel (training)		960		4,000	4,000		-
F	Public Relations		41,756		74,000	69,000		(5,000
F	Paratransit Software License	Î	5,100		17,000	15,000		(2,000
F	Paratransit ADA Certification		-		-	25,000		25,000
S	Support Services		344,878		310,000	382,000		72,000
	TOTAL ADMINISTRATION	\$	407,072	\$	419,000	\$ 555,000	\$	136,000
OP	ERATIONS AND MAINTENANCE							
F	Fleet Insurance	\$	333,418	\$	346,756	\$ 360,626	\$	13,870
N	Naintenance - Vehicle		288,592		232,000	225,000		(7,000
١	Naintenance - Non-vehicle		-		-	25,000		25,000
T	ransit Center Maintenance		16,357		12,000	23,000		11,000
E	Bus Stop Signage		3,111		25,000	14,600		(10,400
Т	ransit Center Staffing		13,738		11,100	46,100		35,000
C	Chico Transit Center Lease		16,020		18,000	18,000		-
E	BRT Ops Facility Lease		-		-	168,000		168,000
F	Purchased Transportation-Fixed Route Services		3,576,786		3,785,185	3,854,751		69,566
F	Purchased Transportation-Paratransit Services		2,440,509		2,548,842	2,763,141		214,299
F	uel		1,352,421		1,403,797	1,390,500		(13,297
	TOTAL OPERATIONS AND MAINTENANCE	\$	8,040,952	\$	8,382,680	\$ 8,888,718	\$	506,038
SUB-1	TOTAL OPERATING EXPENSES	\$	8,448,024	\$	8,801,680	\$ 9,443,718	\$	642,038
APPR	OPRIATION FOR CONTINGENCIES	\$	•	\$	88,017	\$ 94,437	\$	6,420
CAPIT	TAL RESERVE CONTRIBUTIONS	\$	250,337	\$	440,084	\$ 300,000	\$	(140,084
TOTA	L OPERATING REQUIREMENTS	\$	8,698,361	¢	9,329,781	\$ 9,838,155	\$	508,374

	ODEDA	TING PI	JDGET CO	NIT	INITED	-			
	OPERA	TING BU	DUGETO	ו אוכ	INUED				
OPEF	RATING REVENUES								
	Fixed Route Passenger Fares	\$	1,300,616	\$	1,429,458	\$	1,337,380	\$	(92,078
	Paratransit Fares		328,348		328,954		360,277		31,323
TOTA	AL OPERATING REVENUE	\$	1,628,964	\$	1,758,412	\$	1,697,657	\$	(60,755
NON-	OPERATING REVENUE								
	LOCAL SUPPORT:								
	County	\$	1,208,064	\$	1,536,338	\$	1,535,153	\$	(1,185
	Biggs		4,961		6,920		7,289		369
	Chico		1,836,729		2,296,865		2,256,705		(40,160
	Gridley		14,971		20,880		22,371		1,491
	Oroville		472,074		563,162		583,220		20,058
	Paradise		795,158		910,582		935,760		25,178
·	TOTAL LOCAL SUPPORT	\$	4,331,957	\$	5,334,747	\$	5,340,498	\$	5,751
	FTA GRANTS-OPERATING EXPENSES	\$	2,699,017	\$	2,236,622	\$	2,800,000	\$	563,378
TOTA	AL REVENUES	\$	8,659,938	\$	9,329,781	\$	9,838,155	\$	508,374
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CAPI	ΓAL OU	TLAY BU	JDGE	ĒΤ		
CAPITAL OUTLAY						
Equipment		95,250		-	-	
Vehicles		-		600,000	1,440,000	840,000
TOTAL CAPITAL OUTLAY	\$	95,250	\$	600,000	\$ 1,440,000	\$ 840,000
CAPITAL OUTLAY FUNDING SOURCES						
FTA GRANT 5310		-		-	-	-
PROP 1B FUNDS		66,923		-	-	-
LTF		-		-	960,000	960,000
CMAQ GRANTS - CAPITAL ACQUISITIONS		-		-	-	-
TDA CAPITAL RESERVES		28,327		600,000	480,000	(120,000)
TOTAL CAPITAL OUTLAY FUNDING SOURCES	\$	95,250	\$	600,000	\$ 1,440,000	\$ 840,000

# FY 2014/15 B-Line Proposed Service Plan

#### **Fixed Route Services**

Based on the Unmet Transit Needs Assessment, currently; there are no route changes during the 2014/15 FY.

Six intercity fixed-routes are provided on the B-Line. They are summarized below.

Route 20 Chico – Oroville. This intercity route operates between Chico and Oroville seven days a week. Weekday service begins at 5:50 AM and ends at 7:59 PM. Weekend service begins at 7:50 AM and ends at 6:00 PM. Weekday headways on Route 20 are 60 minutes peak, and 120 minutes midday; and weekend headways are 120 minutes. Total round-trip between Chico and Oroville is approximately one hour and 50 minutes with a layover in Oroville.

The major stops and timepoints on Route 20 are: Chico Transit Center, Fir Street Park and Ride, Forest Ave Xfer (WalMart & Bank), Butte County Administration and Oroville Transit Center (Mitchell & Spencer).

Route 30 Oroville – Gridley – Biggs. Route 30 operates between Oroville and Biggs with stops in Palermo and Gridley, Monday through Saturday. Weekday service begins in Oroville at 7:45 AM and ends in Oroville at 5:02 PM. Saturday service begins at 8:47 AM and ends at 4:53 PM. Weekday headways are approximately four hours and Saturday headways are 120 minutes. During the weekday, there is a five-minute layover in Biggs and vehicles go out of service in Oroville between each return trip. On Saturday, there is a five-minute layover in Biggs and a 15-minute layover in Oroville. Total round-trip travel time between Oroville and Biggs is approximately one hour and 40 minutes.

The major stops and timepoints on Route 30 are: Oroville Transit Center (Mitchell & Spencer), Lincoln & Palermo (Palermo), Heritage Oaks Mall (Gridley) and 6<sup>th</sup> and B Streets in Biggs.

Route 31 Paradise – Oroville. Route 31 provides one morning trip and one evening trip between Paradise and Oroville on weekdays only. The morning trip begins at the Paradise Transit Center at 6:45 AM and arrives at the Oroville Transit Center (Mitchell & Spencer) at 7:33 AM. The evening trip leaves the Oroville Transit Center at 5:05 PM and ends in Paradise at 5:56 PM. The total travel time between Paradise and Oroville is approximately 50 minutes. Vehicles will go out of service at the end of each trip.

Major stops and timepoints on Route 31 are: Almond & Birch (Paradise), Clark & Wagstaff (Paradise), Clark & Pearson (Paradise), County Public Works (Oroville) and the Oroville Transit Center (Mitchell & Spencer).

Route 32 Gridley – Chico. Route 32 provides one morning trip and one evening trip between Gridley and Chico on weekdays only. The morning trip begins in Biggs at 6:40 AM, serves Gridley at 6:51 AM and arrives at the Chico Transit Center at 7:40 AM. The evening trip leaves the Chico Transit Center at 5:20 PM and ends in Biggs at 6:20 PM. The total travel time between Gridley and Chico is approximately 60 minutes. Vehicles will go out of service at the end of each trip.

Major stops and timepoints on Route 32 are: City Hall - 6<sup>th</sup> & C St (Biggs), Spruce & SR 99 (Gridley), Midway & Durham Dayton Hwy (Durham), and the Chico Transit Center.

Route 40 Paradise – Chico. Route 40 provides service between Paradise and Chico, seven days a week. Weekday service begins in Paradise at 6:00 AM and ends in Chico at

7:26 PM. Weekday headways are approximately 120 minutes, with more frequent service during the evening peak hours. Saturday service begins at 7:50 AM in Chico and ends at 7:03 PM in Paradise. Sunday service begins at 9:50 AM in Chico and end at 6:00 PM in Chico. Round trip travel times between Paradise and Chico are approximately an hour and 52 minutes with a 10-minute layover scheduled in Paradise. For most runs, Route 40 alternates with Route 41.

Major stops and timepoints on Route 40 are: Chico Transit Center, Forest Ave Xfer @ WalMart (Chico), Almond & Birch (Paradise) and Skyway & Wagstaff (Paradise).

**Route 41 Magalia – Chico.** Route 41 provides service between Magalia and Chico, weekdays. Service begins in Magalia at 5:37 AM and ends in Paradise at 6:45 PM. Headways are approximately 130 minutes, with some variation during the peak hours. Round trip travel times between Magalia and Chico are approximately two hours and 10 minutes. For most runs, Route 41 alternates with Route 40. Saturday service is available between Magalia and Paradise on three round trip loops, one in the morning, one midday and one in late afternoon.

Major stops and timepoints on Route 41 are: Skyway & Colter (Paradise Pines), Lakeridge @ Holiday Market (Magalia), Skyway & Wagstaff (Paradise), Almond & Birch (Paradise), Forest Ave Xfer (WalMart & Bank) (Chico) and the Chico Transit Center.

In Chico, there are nine local fixed routes It is important to note that most routes in Chico are timed to depart the Chico Transit Center at approximately 0:50 minutes past the hour in the mornings and 0:10 minutes past the hour in the afternoons. Also, many of the routes in the system are through-routed (interlined) with each other to improve connectivity and reduce the number of vehicles that are required to operate service. Each of the Chico routes is summarized below.

Route 2 – Mangrove. Route 2 provides service between the Chico Transit Center and Ceres & Lassen via Mangrove and Cohasset. Service is provided every 30-minutes during the peak morning hours and every 60-minutes at all other times of the day. Monday through Friday service begins at 6:15 AM at Ceres & Lassen and ends at Ceres & Lassen at 8:34 PM. Saturday service begins at 8:15 AM at Ceres & Lassen and ends at 6:56 PM at the Chico Transit Center. Round trip running time on Route 2 is approximately 45 minutes with layover time at the Chico Transit Center. During peak times Route 2 is through-routed with Route 7 at Ceres & Lassen.

Major stops and timepoints along Route 2 are: The Chico Transit Center, 5<sup>th</sup> & Mangrove, Parmac & Rio Lindo, North Valley Plaza and Ceres & Lassen.

Route 3 – Nord/East. Route 3 provides service between the Chico Transit Center and North Valley Plaza via Nord and East. Service is provided every 60-minutes at most times of the day with the exception of several AM peak-hour times where service increases to 30-minutes. Monday through Friday service on Route 3 begins at 6:18 AM at North Valley Plaza and ends at 9:00 PM at the Chico Transit Center. Saturday service begins at 8:50 AM at North Valley Plaza and ends at 7:00 PM at the Chico Transit Center. Round trip running time on Route 3 is 49 minutes with layover time at the Chico Transit Center. Route 3 is through-routed with Route 4 at North Valley Plaza.

Major stops and timepoints on Route 3 are: Chico Transit Center, West 8<sup>th</sup> Avenue & Nord, East & Nord, East & Esplanade and North Valley Plaza.

Route 4 – First/East. Route 4 provides service between the Chico Transit Center and North Valley Plaza via E. First, Manzanita and East. Service is provided every 60-minutes at most times of the day with limited 30-minute service during peak hours. Monday through Friday service begins at 6:15 AM at North Valley Plaza and ends at 8:59 PM at the Chico

Transit Center. Saturday service begins at the Chico Transit Center at 8:50 AM and ends at the Chico Transit Center at 6:59 PM. Round trip running time on Route 4 is 49 minutes with layovers at the Chico Transit Center and North Valley Plaza. Route 4 is through-routed with Route 3 at North Valley Plaza.

Major stops and timepoints on Route 4 are: Chico Transit Center, Chico Junior HS, First & Longfellow, Pleasant Valley HS and North Valley Plaza.

**Route 5 – East 8th Street.** Route 5 provides service between the Chico Transit Center and the Chico Mall via E. 8<sup>th</sup>/E. 9<sup>th</sup> and Forest. Service is provided every 60-minutes most of the time on weekdays with limited 30 minute AM and PM peak hour service and every 60-minutes on Saturdays. Monday through Friday service begins at 6:15 AM at the Forest Ave Xfer (Bank) and ends at 8:34 PM at the Forest Ave Xfer (Bank). Saturday service begins at 8:15 AM at the Forest Ave Xfer (Bank) and ends at 6:59 PM at the Chico Transit Center. Round trip running time on Route 5 is 49 minutes with a layover at the Chico Transit Center.

Major stops and timepoints on Route 5 are: Chico Transit Center, 9<sup>th</sup> Street & Pine, 8<sup>th</sup> Street and Highway 32, 8<sup>th</sup> Street and Olive and the Forest Ave Xfer (Bank).

Route 7 – Bruce/Manzanita. Route 7 provides service between the Forest Ave Xfer (Bank)/Chico Mall and Pleasant Valley High School via Huntington, Forest Ave, Bruce and Manzanita to Ceres/Lassen. Route 7 is the only route in Chico that does not provide service to the Chico Transit Center. Monday through Friday service on Route 7 provides three runs, peak AM and PM hours and one mid-day run. The mid-day run was determined to be an unmet transit need that was reasonable to meet as part of the 2013/14 Unmet Transits Assessment and Finding. Service on Monday through Friday begins at 6:45 AM at the Forest Ave Xfer (Bank) and ends at 5:26 PM at Ceres and Lassen. Route 7 is through-routed with Route 2 at Ceres and Lassen. Round trip running time on Route 7 is 51 minutes.

Major stops and timepoints on Route 7 are: Forest Ave Xfer (Bank), Marsh Junior HS, Sierra Sunrise Village, Pleasant Valley HS and Ceres and Lassen.

**Route 8 – Nord.** Route 8 is a student shuttle that directly connects CSU-Chico with student neighborhoods northwest of the campus. Route 8 also provides a connection to other routes at the Chico Transit Center at 2<sup>nd</sup> and Salem. Route 8 provides 30-minute service Monday through Friday only while CSU-Chico is in session. Monday through Friday service begins at 7:34 AM at W. 8<sup>th</sup> Avenue & Nord and ends at 9:34 PM at the Chico Transit Center. Friday service ends at 4:04 PM at the Chico Transit Center. Round trip running time on Route 8 is 24 minutes and there is no scheduled layover time between runs. Route 8 is through-routed with Route 9 at the Chico Transit Center.

**Route 9 – Warner/Oak.** Route 9 is also a student shuttle that directly connects CSU-Chico with student neighborhoods north and south of the campus. Route 9 also provides a connection to other routes at the Chico Transit Center at 2<sup>nd</sup> & Salem. Like Route 8, Route 9 provides 30-minute service Monday through Friday only while CSU-Chico is in session. Monday through Friday service begins at 7:33 AM at 4<sup>th</sup> Avenue & Cedar and ends at 10:01 PM at the Chico Transit Center. Friday service ends at 4:01 PM at the Chico Transit Center. Round trip running time on Route 9 is 27 minutes and there is no scheduled layover time between runs. Route 9 is through-routed with Route 8 at the Chico Transit Center.

**Route 9C- Cedar Loop.** Route 9C is a limited service loop that only operates when the regular Route 9 (Student Shuttle) is not running, including: Fridays after 4 PM (year round), Saturdays year round and CSUC breaks. Friday afternoon service begins at 5:10 PM at the Chico Transit Center and ends at 8:24 PM at the Chico Transit Center. Saturday service begins at 8:30 AM at the Chico Transit Center and ends at 6:24 PM at the Chico Transit

Center. Monday through Friday service, when the regular Route 9 is not running, begins at 7:50 AM at the Chico Transit Center and ends at 8:24 PM at the Chico Transit Center.

Route 15 – Forest/MLK/Park – Lassen/Esplanade. Route 15 provides service along the Esplanade and Park Ave corridor; from Ceres/Lassen at the north end to the Forest Ave Xfer point in the south. Monday through Friday Route 15 provides 20-minute service during AM and PM peak hours and 30 minute service throughout the rest of the day and 60 minutes in the evenings. Saturday Route 15 provides 60 minute service. Route 15 is split into the 15N serving Esplanade/Lassen to the Chico Transit Center and the 15S serving the Chico Transit Center to Park Ave/MLK/ Forest Ave. Round trip running time on Route 15 is approximately 46 minutes for each loop.

Route 15N Monday through Friday service begins at 6:15 AM at Ceres & Lassen and ends at 9:34 PM at Ceres & Lassen. Saturday service begins at 7:50 AM at the Chico Transit Center and ends at 6:34 PM at Ceres & Lassen.

Major stops and timepoints on Route 15N are: Chico Transit Center, Esplanade & 5<sup>th</sup>, Esplanade & East, Lassen & Cohasset and Ceres & Lassen.

Route 15S Monday through Friday service begins at 6:18 AM at the Forest Ave Xfer (WalMart) and ends at 9:38 PM at the Forest Ave Xfer (WalMart). Saturday service begins at 7:50 AM at the Chico Transit Center and ends at 6:57 PM at the Chico Transit Center.

Major stops and timepoints on Route 15S are: Chico Transit Center, 20<sup>th</sup> St & E. Park, E. Park & MLK, Forest Ave Xfer (Bank) and Forest Ave Xfer (WalMart).

**Route 16 – Esplanade/SR 99.** Route 16 provides service from the Chico Transit Center to Esplanade and SR 99. Route 16 provides 60 minute service Monday through Saturday. Monday through Friday service begins at 6:55 AM at Esplanade & SR 99 and ends at 6:55 PM at Esplanade & SR 99. Saturday service begins at 7:55 AM at Esplanade & SR 99 and ends at 5:55 PM at Esplanade & SR 99. Route 16 is through routed with Route 15 at the Chico Transit Center.

Major stops and timepoints on Route 16 are: Chico Transit Center, Esplanade & 5<sup>th</sup>, Rio Lindo & Parmac, East & Esplanade and Esplanade and SR 99.

Both Oroville and Paradise also have local fixed route service. These services are summarized below.

**Route 24 – Thermalito.** Route 24 provides service from the Oroville Transit Center (Mitchell & Spencer) along Mitchell and Feather River Blvd to Thermalito and Butte County Public Works/Administration. Route 24 provides 60 minute service Monday through Friday with a 1 hour layover midday. Service begins at 6:34 AM at the Oroville Transit Center (Mitchell & Spencer) and ends at 7:30 PM at the Oroville Transit Center (Mitchell & Spencer). Route 24 is timed to connect with the Route 20 at Butte County Public Works for transfers to Chico. Total round trip running time on Route 24 is 36 minutes. Route 24 is through routed with Route 27.

Major stops and timepoints on Route 24 are: Oroville Transit Center (Mitchell & Spencer), 14<sup>th</sup> & Grand and Public Works/Administration.

**Route 25 – Oro Dam.** Route 25 provides service from the Oroville Transit Center (Mitchell & Spencer) to the Feather River Cinemas and Downtown. Route 25 provides 60 minute service Monday through Friday with a 1 hour layover midday. Service begins at 6:12 AM at the Oroville Transit Center (Mitchell & Spencer) and ends at 6:50 PM at the Oroville Transit Center (Mitchell & Spencer). Total round trip running time on Route 25 is 18 minutes. Route 25 is through routed with Route 26.

Major stops and timepoints on Route 25 are: Oroville Transit Center (Mitchell & Spencer) and Feather River Cinemas.

Route 26 – Olive Highway/Kelly Ridge. Route 26 provides service from the Oroville Transit Center (Mitchell & Spencer) along Olive Highway to Gold Country Casino and Kelly Ridge as well as serving the Orange and Acacia area. Monday through Friday Route 26 provides 60 minute service to South Oroville and Gold Country Casino and alternating 120 minute service to Kelly Ridge (5 trips per day) and the Orange & Acacia area (6 trips per day). Service begins at 6:33 AM at the Oroville Transit Center (Mitchell & Spencer) and ends at 6:21 PM at the Oroville Transit Center (Mitchell & Spencer). Total running time for Route 26 is between 28 and 34 minutes depending on which alternate loop it is running. Route 26 is through routed with Route 25.

Major stops and timepoints on Route 26 are: Oroville Transit Center (Mitchell & Spencer), D St & Meyers, Gold Country Casino, Kelly Ridge & Royal Oaks, Oroville Hospital and Orange & Acacia.

Route 27 – South Oroville. Route 27 provides service from the Oroville Transit Center through South Oroville to Las Plumas High School. Route 27 provides 60 minute service Monday through Friday, with a 1 hour layover at 10 AM. Monday through Friday service begins at 7:10 AM at the Oroville Transit Center (Mitchell & Spencer) and ends at 6:50 PM at the Oroville Transit Center (Mitchell & Spencer). Total running time for Route 27 is 20 minutes. Route 27 is through routed with route 24.

Major stops and timepoints on Route 27 are: Oroville Transit Center (Mitchell & Spencer), Las Plumas High School and Meyers & D St.

Route 46 – Feather River Hospital. Route 46 will operate along a fixed route between the Paradise Transit Center and Feather River Hospital. Three trips are made daily between the Paradise Transit Center (Almond & Birch), and Feather River Hospital. The three trips leaving Almond & Birch leave at 9:41 AM, 1:41 PM and 5:01 PM and return to Almond & Birch at 10:08 AM, 2:08 PM and 5:28 PM. Total round trip running time on Route 46 is 30 minutes and is timed to connect with Route 40 at the Paradise Transit Center on both the Eastbound and Westbound runs. Operation of Route 46 will be coordinated through B-Line Paratransit rather than the fixed-route and intercity services (see "B-Line Paratransit" section below).

Major stops and timepoints on Route 46 are: Paradise Transit Center (Almond & Birch) and Feather River Hospital.

### **Days and Hours of Operation and Fleet Requirement**

The following table summarizes the services that will be provided on B-Line and shows the days and hours of operation of all fixed route services. The table also shows how many buses are required for each route (fleet requirement) and peak-hour headways.

Figure 1: Hours of Operation and Fleet Requirements

Route	Hours of Operation	Fleet Requirement	Peak Hour Headway
Intercity Routes			
Route 20 Chico – Oroville	Monday – Friday 5:50 AM – 7:59 PM Saturday/Sunday 7:50 AM – 6:00 PM	3	M-F: 60 min. Sat/Sun: 120 min.
Route 30 Oroville – Gridley – Biggs	Monday – Friday 7:45 AM – 5:02 PM Saturday 8:47 AM – 4:53 PM	1	M-F: 240 min. Sat: 120 min.
Route 31 Paradise – Oroville	Monday – Friday One round-trip: 6:45 AM – 7:33 AM and 5:05 PM – 5:56 PM	0*	M-F: One round-trip
Route 32 Gridley – Chico	Monday – Friday One round-trip: 6:40 AM – 7:40 AM and 5:20 PM – 6:20 PM	1	M-F: One round-trip
Route 40 Paradise – Chico	Monday – Friday 6:00 AM – 7:26 PM Saturday 7:50 AM – 7:03 PM Sunday 9:50 AM – 6:00 PM	3	M-F: 120 min. Sat/Sun: 120 min.
Route 41 Paradise Pines – Chico	Monday – Friday 5:50 AM – 6:45 PM Saturday 9:45 AM – 6:03 PM	1	M-F: 120 min. Sat: three trips in Magalia loop only

Route	Hours of Operation	Fleet	Peak Hour
Local Chico Routes		Requirement	Headway
Route 2	Monday – Friday	2	M-F: 60 min.
Mangrove**	6:15 AM – 8:34 PM		Sat: 60 min.
a.ig.eve	Saturday		
	8:15 AM – 6:56 PM		
Route 3	Monday – Friday	2	M-F: 30 min.
Nord/East**	6:18 AM – 9:00 PM		Sat: 60 min.
	Saturday		
Route 4	8:50 AM – 7:00 PM	2	M-F: 30 min.
First/East**	Monday – Friday 6:15 AM – 8:59 PM	2	Sat: 60 min.
I IISVLast	Saturday		Sat. 60 mm.
	8:50 AM – 6:59 PM		
Route 5	Monday – Friday	2	M-F: 30 min.
E. 8 <sup>th</sup> Street	6:15 AM – 8:34 PM	_	Sat: 60 min.
	Saturday		
	8:15 AM – 6:59 PM		
Route 7	Monday – Friday	1	M-F: 60 min.
Bruce/Manzanita**	6:46 AM – 6:36 PM		
	Saturday		
Route 8	8:46 AM - 6:36 PM Monday - Thursday	1	M-F: 30 min.
Nord**	7:00 AM – 7:30 PM	'	101-1 . 30 111111.
14614	Friday		
	7:00 AM – 3:00 PM		
Route 9	Monday – Thursday	1	M-F: 30 min.
Warner/Oak**	7:38 AM – 7:08 PM		
	Friday		
D. 1. 45	7:38 AM – 4:08 PM		M 5 00
Route 15	Monday – Friday	5	M-F: 20 min.
Park/MLK/Forest- Esplanade/Lassen	6:15 AM – 9:38 PM Saturday		Sat: 30 min.
L'spianaue/Lassen	7:50 AM – 6:57 PM		
Route 16	Monday – Friday	1	M-F: 60 min.
Esplanade/SR99	6:55 AM – 6:55 PM		Sat: 60 min.
	Saturday		
	7:55 AM – 5:55 PM		
Local Oroville/Para			
24 Thermalito	Monday – Friday	0.5	M-F: 60 min.
*Interlined with 27	6:34 AM – 7:30 PM		
25 Oro Dam	Monday – Friday	0.5	M-F: 60 min.
*Interlined with 26	6:12 AM – 6:50 PM	0.5	101-1 . 00 111111.
michined with 20	0.127101 0.501 101		
26 Olive Highway	Monday – Friday	0.5	M-F: 60 min.
*Interlined with 25	6:33 AM – 6:21 PM		
27 South Oroville	Monday – Friday	0.5	M-F: 60 min.
*Interlined with 24	7:10 AM – 6:50 PM		
46 Footh on Division	Monday Calday	4 Danatus 11	M C. dans
46 Feather River	Monday – Friday	1 Paratransit	M-F: three
Hospital-Paradise	9:41 AM – 5:28 PM	vehicle	trips daily

<sup>\*</sup> Route 31 is through-routed with Route 30 and therefore does not require an extra vehicle.

\*\* Routes 2, 3, 4 and 7 are all through-routed with each other at various times. Routes 8 and 9 are through-routed with each other.

#### **Estimated Annual Fixed Route Vehicle Service Hours**

Figure 2 provides an estimate of annual vehicle service hours for all B-Line fixed routes. Vehicle service hours are defined as all the time buses are in service during established hours and over established routes, or as specifically authorized by BCAG. All time during which buses are not in service for the purpose of transporting passengers, including but not limited to platform time, driving buses to or from Contractor facilities for any reason (maintenance, fueling, driver relief, etc.) and all other vehicle operations for purposes other than passenger transportation, do not constitute vehicle service hours.

Figure 2: Estimated Annual Fixed Route Vehicle Service Hours

Route	Estimated Annual Vehicle Service Hours
Intercity Routes	
20 Chico – Oroville	7,360
30 Oroville – Gridley – Biggs	1,642
31 Paradise – Oroville	472
32 Gridley – Chico	510
40 Paradise – Chico	5,233
41 Paradise Pines – Chico	4,012
Intercity Subtotal	19,229
Local Chico Routes	
2 Mangrove	4,400
3 & 4 Nord/East-First/East	9,513
5 E. 8 <sup>th</sup> Street	5,224
7 Bruce/Manzanita	1,849
8 & 9 Nord – Warner/Oak	3,411
9C Warner/Oak (Non-Student Shuttle)	408
15 & 16 Park/MLK/Forest-Esplanade/SR	19,722
99	44.50
Local Chico Routes Subtotal	44,527
Local Paradise Route	0.44
46 Feather River Hospital	344
Local Paradise Route Subtotal	344
Local Oroville Routes	0.050
24 & 27 Thermalito & Las Plumas	2,958
25 & 26 Central Oroville & Kelly Ridge	2,869
Local Oroville Routes Subtotal	5,827
TOTAL Estimated Fixed Route Annual Vehicle Service Hours	69,927

#### **B-Line Paratransit**

The B-Line Paratransit service has combined the previous Paratransit services provided in Chico, Paradise and Oroville into one service. B-Line Paratransit provides complementary Paratransit service in accordance with the Americans with Disabilities Act. B-Line Paratransit also offers Dial-a-Ride service for seniors that are 70 years of age or older.

The core service area of B-Line Paratransit includes the Chico Urban Area, the entire Town of Paradise and portions of Magalia, Wilderness Way off of Pentz Road, and the greater Oroville area, including the City of Oroville and portions of unincorporated Butte County. Supplemental Service includes zones that are outside of the core service area which are Zone 1, Zone 2, and Zone 3. Services on B-Line Paratransit are operated during the same time as the fixed route services. Services are operated during the following hours:

Monday through Friday: 5:50 AM to 10:00 PM

Saturday: 7:00 AM to 10:00 PM

Sunday: 7:50 AM to 6:00 PM

BCAG has revised the Paratransit policies and procedures that will take effect on July 1, 2014. The primary purpose is to comply with Federal Transit Administration (FTA) regulations and the Americans with Disabilities Act (ADA). The complete B-Line Paratransit Policies and Procedures are posted on B-Line's website at <a href="https://www.bline.org">www.bline.org</a>.

Estimated Annual Vehicle Service Hours for Paratransit: 50,000

(Actual hours vary by service area according to the fixed route schedule in that city).

### Legal Holidays

Both fixed route and Paratransit service shall not be provided on the following six (6) legal holidays:

- 1. New Year's Day
- 2. Memorial Day
- 3. Independence Day
- 4. Labor Day
- 5. Thanksgiving Day
- 6. Christmas Day